



## Physical Therapy Telehealth Appointment Insurance FAQ

- Physical therapy (PT) is billed either through the physical therapist or the physician depending on the insurance contracts.
- The session will be billed according to the telehealth call date, with procedure codes defining what was done during the call.
- PT is billed using 97161 for an initial evaluation, 97164 for a follow-up evaluation, and 97110 for therapeutic exercises.
- The 97110 code is time-based with 7-15 minutes per unit on average counting for a completed unit.
- Typically, on the evaluation day, you receive both a 97161 and a 97110 code. Most follow-up sessions are billed out with one code of 97110.
- Your insurance may cover telehealth PT with a co-pay, (regardless of how many units are done), or co-insurance (percentage of negotiated rate).
- Since we typically only bill one unit of 97110 per follow-up, patients on high-deductible plans or co-insurance plans should see these billed at least 75% less expensive than traditional in-office sessions.

**Another question? Please reach out to [support@genie.health](mailto:support@genie.health)**